



Iraqi Ministry of Health



World Health Organization

ACCREDITATION OF IRAQI HOSPITALS AND INSTITUTIONS INDICATORS FOR SELF ASSESSMENTS

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MEDICAL STANDARDS FROM 1750 BC HAMMURABI

IF THE PHYSICIAN OPEN A TUMOR (OVER THE EYE) WITH
AN OPERATING KNIFE,
AND SAVES THE EYE, HE SHALL RECEIVE TEN UNITS IN
MONEY.

216. IF THE PATIENT BE A FREED MAN, HE RECEIVES
FIVE UNITS.

217. IF HE BE THE SLAVE OF SOMEONE, HIS OWNER
SHALL GIVE THE PHYSICIAN
TWO UNITS.

218. IF A PHYSICIAN MAKE A LARGE INCISION WITH THE
OPERATING KNIFE, AND
KILL HIM, OR OPEN A TUMOR WITH THE OPERATING
KNIFE, AND CUT OUT THE EYE

HIS HANDS SHALL BE CUT OFF ●



QUALITY OF HEALTH SERVICES

◎ Quality is defined in terms of:

- Patient safety
- Clinical effectiveness ,and:
- The experience of patients

◎ Good-quality care is:

◎ **S**afe

◎ **E**ffective

◎ **P**atient-centred

◎ **T**imely

◎ **E**fficient

◎ **E**quitable



GUIDE TO QUALITY INDICATORS



IRAQI NATIONAL ACCREDITATION STANDARDS FOR HOSPITALS

- ◉ RRP-Rights and Responsibilities of Patients.
- ◉ PAC-Patient Access to Care.
- ◉ PA-Patient Assessment.
- ◉ PC-Patient Care
- ◉ CS-Clinical Safety
- ◉ NUR-Nursing Services
- ◉ ENV-Environment of Care
- ◉ SS-Support Services
- ◉ PMR-Patient Medical Records.
- ◉ ITM-Information Technology Management
- ◉ HRT-Human Resources and Training of personnel.
- ◉ MGT-Management of the Hospitals.
- ◉ MSP-Medical Staff Physicians.
- ◉ QIP-Quality Improvement and Patient Safety.

BASIC ACCREDITATION STANDARDS FOR PHCC

- Management and staff.
- Education and training
- Employee health and safety
- Logistic support
- Quality management
- Medical records
- HIS-Health information system
- ES-Environmental safety
- PS-Patient safety
- CD-Communicable disease
- NCD
- CS-Community services
- CHE-Community health education
- PB-Physical building
- FU-Functioning unit
- DR-Delivery room
- Mobile clinics
- Utilities
- Sanitary facilities
- inclinators



GUIDE TO THE IRAQI MEDICAL HOSPITALS SELF STUDY

1-Overview of the Accreditation Process in Iraq/Background

2-Purpose of the Self Study /Specific Goals and Objectives.

3-Conducting the Self Study:

- ⦿ Self Study Task Force
- ⦿ Composition of the self study task force.
- ⦿ Committees of the task force

GUIDE TO THE IRAQI MEDICAL HOSPITALS SELF STUDY

4-General Steps in the Self Study

- ⦿ Evaluation methodology
- ⦿ Evaluation model and design(Quantitative, Qualitative or mixed)
- ⦿ Data collection methods
- ⦿ Data Analysis
- ⦿ Evaluation Results

GUIDE TO THE IRAQI MEDICAL HOSPITALS SELF STUDY

- ⦿ Conclusion and Recommendations.
- ⦿ Steps in writing final self Study Report.
- ⦿ Annex:
- ⦿ Revised Accreditation Submission Questionnaire.

PURPOSE OF SELF STUDY:

The main 2 purposes of self study are to:

- ⦿ Improve the functions of Iraqi medical Hospitals and PHCC.
- ⦿ Reporting through an official document to the National accreditation committee

SPECIFIC OBJECTIVES OF SELF STUDY

- ① To provide the information and analysis necessary to make a decision about the Health Facility Accreditation and Reaccreditation.
- ② To identify strength and weaknesses relative to each accreditation standard and to use this information to make recommendations for improvement.
- ③ To identify how to earn outcomes and the result of these assessment activities

CONDUCTING A SELF STUDY

Self study task force, Composition and the Committees:

- ⦿ The task force to be composed and headed by the director of Health Facility.
- ⦿ A steering committee that will provide the primary support including the work groups that will be provided by the medical hospital and PHCC department and scientific committee of the health facility.

4- GENERAL STEPS IN THE SELF STUDY:

- **Evaluation methodology:**

- Standards and Quality indicators(see Guideline)
- Evaluation model and design(Quantitative, Qualitative or mixed)
- Quantitative data may be used to answer numerical research questions using frequencies, means, and percentages.
- Data Collection:
 - -Survey and Questionnaires
 - -Interviews
 - -Site Visit program observation.
 - -Reviewing Records
- Data Analysis.
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- **Evaluation of Results:**

- Findings (Qualitative and Quantitative)
- Use of table and figures.
- Objective presentations of positive and negative findings

CONCLUSION AND RECOMMENDATIONS

- ◉ Outcome evaluation of strength, weaknesses and suggestions.
- ◉ Appropriately qualified conclusions with evaluation of methods limitations.
- ◉ Recommendations to overcome weaknesses that will have significant impact on the program and its application.
- ◉ Others which include acknowledgment, list sources for any references, appendices (Tables, Graphs, Charts, Questionnaires and documents).

STEPS IN WRITING FINAL EVALUATION SELF STUDY REPORT

- ◎ **Title and Executive summary:**
- ◎ Is a short document of one or two pages that appears at the beginning of the final evaluation report? It provides an overview of the program and highlights key findings and recommendations from the evaluation. It outlines what the reader should expect to find in the report.

STEPS IN WRITING FINAL EVALUATION SELF STUDY REPORT

- ⦿ -Recommendations
- ⦿ Narrative list of suggestions for modifying and or supplementing the program in the future and for the quality improvement process.
- ⦿ -Acknowledgment.
- ⦿ -Citation.
- ⦿ -References.
- ⦿ -Appendices.
- ⦿

INDICATORS FOR JUDGEMENT VS. INDICATORS FOR IMPROVEMENT

Characteristics of indicators used for judgement and improvement

Indicators for judgement

Unambiguous interpretation

Unambiguous attribution

Definitive marker of quality

Good data quality

Good risk-adjustment

Statistical reliability necessary

Cross-sectional

Used for punishment/reward

For external use

Data for public use

Stand-alone

Risk of unintended consequences

Indicators for improvement

Variable interpretation possible

Ambiguity tolerable

Screening tool

Poor data quality tolerable

Partial risk-adjustment tolerable

Statistical reliability preferred

Time trends

Used for learning/changing practice

Mainly for internal use

Data for internal use

Allowance for context possible

Lower risk of unintended consequences



**THANK
YOU**